

THE GROWING PAINS OF SOCIAL INNOVATION

SIX Summer School 2012

Adelaide, Australia





Welcome to the 2012 SIX Summer School in Adelaide!

We are delighted that you have chosen to spend this time with us and hope that the next few days will provide a valuable opportunity to share, to reflect, to grow...and to laugh.

The social innovation movement is growing. From its humble beginnings five years ago, the Social Innovation Exchange now has over 5,000 organisations and individuals in its network. Many organisations have sprung up in this time, including this year's co-hosts, TACSI.

As we have grown and matured, many of the same questions keep popping up across the globe. How do we make our organisations viable? How do we contribute to systemic change beyond our individual efforts? How do we find and grow the people and movements required to make change real? And what are our values and how do we best articulate and live them?

These are just some of the growing pains we face as organisations and as a movement. And this Summer School is dedicated to reflecting on these themes so that we may get better and stronger at doing what we do.

Under the banner of 'Growing Pains', the Summer School will be exploring four major themes: business model innovation; systemic change; people/movements and values. For each theme, we will have an inspiration point followed by three concurrent deep dive sessions to explore each theme in more detail, drawing on the examples that exist among participants.

We hope that this Summer School will provide a real opportunity to get beyond the usual presentations of one's projects or organisation in order to tap into and capture the deep wisdom of our speakers and participants.

We believe it is just as important to learn from our failures as well as our successes and so we encourage you to enter the Summer School with a spirit of candour and humility. The two host organisations have plenty of examples – good and bad - to share on each of our themes and so will aim to set an example.

While there is much serious work to be done, a network is only as strong as its personal connections and so we have built in plenty of social time to ensure that you make meaningful connections and friendships that can sustain you during your endeavours in making social innovation real in your corner of the world.

Carolyn Curtis Acting CEO TACSI Brenton Caffin Director, Partnerships TACSI Louise Pulford Head SIX



About the Organisers

SIX

SIX is now the world's primary network for social innovation and a reputable source for research, action and intelligence. It works with cities, national governments, and international bodies such as the European Commission to improve the methods with which our societies find better solutions to challenges. We foster genuine, active connections between the people building innovative solutions, from the grassroots to the policymaking level. By promoting learning across sectors, fields and countries, and by communicating and disseminating ideas about social innovation, SIX builds the capacities of its members and enables them to work together to develop resources for social innovators around the world.

SIX's most recent project has been to develop a strategy for the European Union to support social innovation through reforms to current funding for research, regional development, business and employment.

TACSI

TACSI, the Service Design winner at the 2012 Australian International Design Awards, is a new kind of entity. It is not an academic institution, service delivery organisation, or government agency. It creates, tests, incubates and scales innovative ideas, methods and ventures that will contribute to and accelerate positive social change. Our ambition is to see more people lead thriving lives.

Here to help

If you have any questions please see



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Kine Nordstokka Project Developer SIX +44 7432 152914



Kieron Howland Executive Officer TACSI 0408979676

Practical Information



Addresses and contact information Summer school venue:

TACSI HQ Level 1 279 Flinders Street ADELAIDE SA 5000 Telephone: +61 8 7325 4999

Wireless access at TACSI

TACSI_GUEST user name: SIX pasword: Gr0wing

Twitter # #SIXOZ12



Sunday 25 November

South Australian food and wine experience (free of charge) *Optional* Summer School guests are invited to come and get to know one another while experiencing some SA wines and a gourmet BBQ featuring local SA produce at the picturesque and award winning Fox Creek Winery.

A chartered coach will leave from TACSI HQ at 3pm sharp. Please arrive at 2:45 so we can leave the city on time.

20.00 The coach will arrive back at TACSI HQ.

Monday 26th November

| 08.00 | Registration Opens |
|-------|---------------------|
| 00.00 | ricgion anon openio |

ng nn Welcome

Including traditional Aboriginal Welcome to Country

10.30 Break

11.00 Global Panel

Sampler for the coming days and an introduction to Deep Dive hosts.

12.00 Lunch

3.00 Theme: Business Model Innovation

Tony Wheeler - Lonely Planet (AUS)

Deep Dives

Suhit Anantula (AUS)

How can we best develop and innovate our business models?

Jon Huggett (UK) How can we best scale innovative ventures?

Tong Yee (SIN) How can we make our social ventures sustainable?



15.00 Break

Theme: Systemic Change 15.30

Gabrielle Kelly - Adelaide Thinkers in Residence (Aus)

Deep Dives

Jesper Christiansen (DEN) How can we make isolated projects more than the sum of their parts?

Jason Glanville (AUS) How can we drive systemic change through culture?

Rosemary Addis (AUS) What is the role of government in driving systemic change?

Dinner Collaborative City Exhibition Walk-through

An exhibition of an innovative community consultation on city design

Tuesday 27th November

Theme: People and Movements

Darrell Hammond - KaBoom (USA)

Deep Dives

social change?

Andrew Brough and Alissa | Tom Dawkins (AUS) Phillips (AUS) How can we empower young people to create

How can we most effectively use the web to build effective movements for change?

Kristin Wolff (USA)

How can we build greater capacity for collaborative leadership?

Break 10.30

11.00

Theme: Articulating Values

Vicki Cammack and Al Etmanski -Tyze and PLAN institute (CAN)

Deep Dives

Carolyn Curtis (AUS) How can we build value based ventures?

Chris Sigaloff (NED) The values dilemma for social innovators - Is social innovation a radical new political movement?

Ada Wong (HK)

tbc

Lunch 13.00

Open Space: 14.00

An opportunity for participants to shape the agenda towards sessions that they want.

Break 16.00

Where Next for SIX?

16.30 An update and discussion about developments with SIX, leading to celebration of SIX independence

Networking Food and Drinks (free of charge) Optional

The Adelaide Rowing Club is located on the banks of the iconic River Torrens that spans all the way through Adelaide. This will be a fantastic networking opportunity for all guests. All attendees will enjoy live music, a delicious stand up buffet dinner, SA wines and beautiful views.

Wednesday 28th November

The Periodic Table of Social Ventures (optional session)

Eli Malinsky - CSI (CAN)

Bringing It all Together

Sam Pitroda - Adviser to Indian PM (IND)

Provocation: Social Social Innovation

Jon Huggett (UK)

Break 10.30

Final Reflection, Global Panel

What have we learned? What questions have been raised? What do we need to do better? What steps can we take?

Lunch and Farewells





Australia

Tony Wheeler

Lonely PlanetFounder and CEO

Tony Wheeler's arrival on our lonely planet was as part of England's post-war baby boom, but he soon departed and grew up in Pakistan, followed by a spell in the Caribbean and all of his high school years in the USA. He returned to England to finish school, do an engineering degree at Warwick University, work for a couple of years as an automotive engineer, then return to university to do an MBA at London Business School.

Just days after graduating in 1972, Tony and his wife Maureen set off on the Asia overland trip, from London to Australia. Their intention was to be away for a year, get travel out of their system, and then settle down. They drove from London to Afghanistan in a beat up minivan and eventually arrived in Sydney, Australia, with 27 cents between them. By this time the intention to get back to London after a year had been comprehensively jettisoned and the continual questioning from people they met – How did you travel? What did you see? What did it cost? – inspired them to turn their diaries into the first Lonely Planet book.

Tony's travel interests have also continued and he is currently working on a follow-up to Bad Lands, a project on troubled countries which has already taken him to Colombia, Congo DRC, Haiti, Israel & Palestine, Nauru, Papua New Guinea and Zimbabwe.

Read more: http://www.lonelyplanet.com/about/our-founders#ixzz2CDSZAxcy





Australia

Suhit Anantula

The Australian Centre for Social innovation Business Development Manager

Suhit Anantula, business development manager, TACSI, has been an intrapreneur/entrepreneur all his working life, exploring the role of entrepreneurship and business in the social sector. Suhit has extensive experience in Australia in environmental management, government strategy, and child protection.

Suhit heralds an extensive and varied background as: a contributing author of WorldChanging on micro-finance; co-founder of BPO Digest, India's first interactive portal on the outsourcing industry; Project Manager with Deeshaa Ventures working with the RISC core team members to formulate business strategies; and part of the core group behind the Tsunami Help website and Wiki providing critical information during the 2004 Indian Ocean Tsunami. He worked as a Senior Analyst at ADP India, a company that focuses on providing mission-critical software and Business Process Outsourcing services to Investment Banks. Suhit was also a citizen reporter for Oh! My News International where he wrote on various topics.

Suhit holds an MBA graduate from the International Graduate School of Business, UniSA.





Jon Huggett

Independent

Consultant

Jon Huggett advises social enterprises globally. His clients include NESTA, the Wikimedia Foundation, and the Open Society Institute. He is member of the National Leadership Council of Social Ventures Australia, a Fellow of the Young Foundation, and a Visiting Fellow at the Skoll Centre for Social Entrepreneurship at the Saïd Business School in Oxford.

Jon was a Partner with The Bridgespan Group in San Francisco and New York. Prior, he was a Partner with Bain & Company in Johannesburg and Toronto. Jon has run three companies: a \$75M health care operation on four continents; Bannock Consulting, a London-based firm focused on economic development in emerging countries; and PlanetOut, a lesbian and gay web company. For a number of years he was President of the STOP AIDS Project in San Francisco, the first HIV prevention nonprofit.

Jon is the author of "Don't Just 'Give Back'. Engage"; "Moving from Loose Global Associations to Linked Geographic Networks"; "Fulfilling the Promise of Social Enterprise"; "The pub test, the radio test, and the grandmother test"; and assorted articles. Jon has a BA and MA from Oxford, and an MBA from Stanford. More on Jon's background can





Singapore

Tong Yee

The Thought Collective Owner

Tong Yee started out as a public school teacher, teaching General Paper at Nanyang Junior College. After setting up a successful community outreach program to provide tuition for repeat students in Singapore, he thereafter co-founded School of Thought to continue to promote educational innovation and civic learning in both the private and public sector. School of Thought has since evolved to become The Thought Collective, a growing group of social enterprises that focus on building social and emotional capital in Singapore. Besides School of Thought, The Thought Collective consists of Think Tank Publishing, a publishing arm that specializes in information design and curation; Thinkscape, a learning experience company that specializes in building cultural and institutional narratives; Food for Thought, a socially conscious restaurant business; and Common Ground, a social innovation consultancy that seeks to design sustainable solutions for today's most pressing problems.

Tong Yee currently serves as one of the 3 directors of The Thought Collective and aims to optimise the organisation's strong cross sector networks to design a new way forward, allowing Singaporeans to think, live and serve as a community.





Australia

Gabrielle Kelly

Adelaide Thinkers in Residence

Director

Gabrielle Kelly is a film-maker, digital media executive, social entrepreneur and strategist and the current Director of the ground-breaking Adelaide Thinkers in Residence Program. This program is designed to introduce rapid innovation into policy, programs and structures within government and private business in order to advance the state of South Australia.

Powerful strategic capability in a global business environment, underpins her reputation as an innovative leader and a visionary change agent, with a systems wide understanding of change management. She has significant public and private experience and leadership in Australia and the USA.





Jason Glanville

National Centre of Indigenous Excellence \mathbb{CFO}

Jason Glanville is a member of the Wiradjuri peoples from south-western New South Wales. He is the inaugural CEO of the National Centre of Indigenous Excellence (NCIE) based in Redfern. Prior to joining the NCIE Jason was Director of Programs and Strategy at Reconciliation Australia. Jason is Co-Chair of the Australian Indigenous Governance Institute and on the boards of Reconciliation Australia, the Australian Indigenous Leadership Centre and Carriageworks. He is also a Trustee of the Australian Museum and a member of the editorial board for the Journal of Indigenous Policy. Jason was a member of the Steering Committee for the creation of the National Congress of Australia's First Peoples.

Jason is a member of the Museum of Contemporary Art's Indigenous Advisory Panel and a member of the University of Technology's Vice Chancellor's Indigenous Advisory Committee. In 2010 Jason was named in the (Sydney) magazine's 100 most influential people of Sydney and in 2011 he was featured in Boss Magazine's True Leaders of 2011 list.



Denmark

Jesper Christiansen

Mindlab

Research Manager/ PhD fellow

Jesper Christiansen is a dedicated anthropologist with a desire to create new social movements in society. Jesper is currently Research Manager and Ph.d. fellow at MindLab, a cross-ministerial innovation unit in the Danish Government that addresses public problems and creates better outcomes through designled processes. His work is mainly focused on the challenges and processes involved in transforming public service systems through human-centred approaches, social movements and new cultures of decision-making.

He holds masters degrees in anthropology and journalism and is currently completing the Ph.D. project 'In search of new public futures' that introduces new anthropological perspectives on the creative processes involved in the policy and practice of public innovation. Recently, he has led a co-design project in the ACT region of Australia transforming the systemic approach to vulnerable families. He has also been involved with the UK think tank Nesta as a Research Associate, working on how to deal with uncertainty and social complexity in public policy and decision making. In addition, he is teaching innovation and design on MA and graduate modules at Aarhus University and University of Southern Denmark.





Australia

Rosemary Addis

Department for Education and Child Development

Social Innovation Strategist

Rosemary Addis is a pioneering leader with over 20 years' track record providing strategic insight and brokering innovative solutions and collaborations which are practical, outcomes focussed and create long term positive change. Rosemary's current role as Social Innovation Strategist for the Australian Department of Education Employment & Workplace relations focuses on building the market for social impact investment, productive cross-sector collaboration and innovations in how government works.

Rosemary led the work to establish the Social Enterprise Development and Investment Funds (SEDIF), the first social investment funds of their kind in Australia with a total capital of over \$40 million. Three SEDIF fund managers have been selected to offer social enterprises finance, such as loans, and support to increase the impact of their work in the community.

Rosemary had a successful international legal career including as a partner of Allens Arthur Robinson (now Allens-Linklaters) and was named in Chambers Global: The World's Leading Lawyers in successive years. She has since held senior executive roles at the Victorian Department of Premier & Cabinet, The Smith Family and ran her own business, LangfordAddis catalysing social change initiatives. She is a member of the NSW Government Social investment Expert Advisory Group and the international advisory committee for The Impact Investor project, a Director of the UN Secretariat for the Principles for Social Investment and Chair of the Reference Committee for arts incubator at Deakin University.





Darell Hammond

KaB00M!

Co-Founder and Chief Executive of Play

I grew up with seven brothers and sisters at Mooseheart, a group home outside of Chicago. The Mooseheart community instilled in me the power of volunteerism and helping those less fortunate. My journey would eventually lead me to co-found KaBOOM! in 1995 and begin a lifelong commitment to give all children the opportunity to play. KaBOOM! has raised over 100 million dollars to build over 1,500 playgrounds, skateparks, sports fields and ice rinks and improved thousands of others across America in just 12 years.



Australia

Tom Dawkins

StartSomeGood

Co-Founder

For over 15 years Tom Dawkins has been exploring how technology and culture can be harnessed as tools to create a more democratic and participatory society. He is the co-founder of crowdfunding platform StartSomeGood.com, which supports social entrepreneurs to raise the funds and mobilise the community they need to make a difference.

Tom has previously founded several nonprofits including Vibewire Youth Inc. in 2000 of which he was CEO until 2008, leading numerous successful projects including opening sQuareOne (now The Vibewire Hub), the co-working space in Sydney, in 2006, to support young social innovators.

From 2008-2010 Tom was the first Social Media Director at Ashoka: Innovators for the Public, in Washington DC, helping numerous programs and country offices incorporate social technologies into their work. While there he grew Ashoka's Twitter following to over 300,000 and launched one of the first Twitter chats.

Earlier this year Tom and his partner moved back to Australia after four years in the US before the arrival of their first child.



Andrew Brough

Foundation for Young Australians

Managing Director

Andrew Brough enjoys helping passionate people turn their ideas into reality. Currently he is Managing Director at the Foundation for Young Australians, an organisation focussed on, enabling and empowering young people to shape their own futures, be successful learners and create



Australia

An experienced director & entrepreneur, he has worked in the UK, France and USA. Andrew helped setup social ventures in the UK including School of Everything, Spice, Studio Schools and Social Innovation Camp and venture funds in health and education for the Young Foundation. Previously he cofounded several start-ups from University R&D and helped set up one of Europe's early stage technology incubators and consulted to organisations such as the BBC and Siemens. He holds a Masters degree in Space Science and Bachelors degree in Mechanical Engineering.





Kristin Wolff

Social Policy Research Associates

Senior Analyst

Kristin Wolff, thinker, doer, aspiring rainmaker. Kristin has worked in the jobs (un-jobs?) space since reading Dan Pink's Free Agent Nation over a decade ago.

A longtime member of the "gig" economy herself, Kristin serves as dot-connector and adjunct researcher for Social Policy Research Associates (Oakland, CA), runs thinkers-and-doers (a small business in Portland, OR), blogs for WEadership.org, and is pursuing a "DIY second masters", a combination of formal, informal, and experiential learning in social innovation, communications and technology—all in service of making work work better for more people and communities. A two-time alum of SIX Social Innovation School (Singapore and Poland), Kristin is working on: Innovation Labs in government with SPR colleague Vinz Koller and a network of trusted advisors; and ChangeExchange, an effort to help communities invest in their own local and social enterprises, with Springboard Innovation.

Kristin does travel some, but is at home in Portland where she and her partner Robert compost, ride bikes, and drink amazing coffee (in Kristin's case, de-caf).





Vickie Cammack

Tyze Personal Networks President and CFO

Vickie is someone who finds and implements innovative solutions in the social sector. As a co-founder of Planned Lifetime Advocacy Network (PLAN) she pioneered the development of facilitated personal support networks. As Executive Director of PLAN Institute of Citizenship and Disability, Vickie became a recognized Canadian source of inspiration and demonstrable solutions related to social networks, social innovation, citizenship and disability.

As the founder and CEO of Tyze Personal Network (www.tyze.com), Vickie has been focusing her attention and expertise on how best to deliver personal support networks online. She spearheaded the development of the Tyze beta platform, built the team that is now driving Tyze's success, and is playing a leading role in cultivating the relationships that will enable Tyze to realize its global potential.

She is the recipient of the Meritorious Service Medal of Canada, the Community Living Institute's Leadership Award, the 2012 BC Community Achievement Award, and along with her husband, Al Etmanski, Simon Fraser University President's Club Distinguished Community Leadership Award. She is also a Fellow with Social Innovation Generation, a partnership between the University of Waterloo, MaRS, and JW McConnell Foundation. The Women's Executive Network named Vickie one of Canada's Top 100 Most Powerful Women. www.tyze.com | www.facebook. com/TyzePersonalNetworks





Al Etmanski

Planned Lifetime Advocacy Network Co-Chair

Al is an curator, author, blogger (www.aletmanski.com), advocate and social entrepreneur specializing in innovative, multi-sector solutions to complex societal challenges.

He is currently a partner in the national collaboration, Social Innovation Generation (SIG). (http:// sigeneration.ca) SiG is dedicated to scaling up innovative solutions to deeply rooted social problems and exploring new methods of financing the social sector.

Al is an Ashoka fellow, (http://canada.ashoka.org) a faculty member of John McKnight's Asset Based Community Development Institute (ABCD) and a Vancity Community Investment fellow. He is Co-Chair of Partners for Social Impact the successor to the BC Social Innovation Council. He is co-founder of Planned Lifetime Advocacy Network (PLAN)(www.plan.ca); assisting families across Canada and globally, address the financial and social well-being of their relative with a disability, particularly after their parents die. He proposed and led the successful campaign to establish the world's first savings plan for people with disabilities - the Registered Disability Savings Plan (www.RDSP.com).





Carolyn Curtis

The Australian Centre for Social Innovation

Acting CEO & Director, Family by Family

Carolyn is the Acting CEO of The Australian Centre for Social Innovation and the Director of Family by Family, the first social start up to come out of TACSI's Radical Redesign methodology.

Carolyn's strong drive to achieve social justice saw her pursue a career in social work. Before TACSI, Carolyn spent over a decade working for South Australia's child protection system, Families SA. One of her outstanding professional achievements has been the development and leadership of a program designed to enable best outcomes for infants, Safe Babies.

As someone that thrives on challenging the status quo, Carolyn left a senior management position to join the Radical Redesign Team at TACSI. Having made the challenging, yet rewarding transition from public sector management to social innovation, Carolyn now understands first hand the benefits of a co-design approach in social problem solving. As co-lead in the design and prototype of Family by Family, Carolyn commenced as Director of the program in January 2011.

Having built programs both inside and outside government, Carolyn is ideally placed to lead and demonstrate the value of social innovation in Australia.





Chris Sigaloff

Kennisland Chair

Chris Sigaloff is the chair of Kennisland; a think tank for societal renewal. She initiates new projects, advises governments and organizations on innovation strategies, social innovation and the knowledge society, regulary gives lectures on these subjects and is author of a variety of articles and publications. Chris is also board member of the Kafkabrigade (www.kafkabrigade. nl) and a member of some international networks such as SIX (Social Innovation Exchange) and Euclid, where she is a member of the board. Chris leads Kennisland projects across education and the public sector. She is involved in facilitating collaboration between leading edge practitioners (the Innovators Network); stimulating teacher-led innovation in education systems (Education Pioneers); and empowering communities by organising kitchen table forums and breakthrough courses. Chris' expertise is in the design and facilitation of programs through which people jointly create new knowledge - knowledge about the ability to create more public value, to collaborate more effectively, and how professionals can make their work more effective. After studying Social Geography at the University of Amsterdam, Chris started her career in Geneva at an international migration and asylum organisation. In 1998 she moved to the Nyenrode Business University in Breukelen, The Netherlands. Starting as a researcher at the Center for Corporate and Community Renewal, she moved on to the Executive Management Development Centre, where she devised in-company programs for countless organisations. She became expert in the design and delivery of educational courses to stimulate change and innovation, creating stimulating environments in which participants search for different and better solutions.





Hong Kong

Ada Wong

Hong Kong Institute of Contemporary Culture Founder and CFO

Ada Wong is a solicitor, cultural advocate, former elected District Council Chair. She is also founder of the Hong Kong Institute of Contemporary Culture (HKICC) and supervisor of its creative education arm, the HKICC Lee Shau Kee School of Creativity (www.creativehk.edu.hk). The School of Creativity is both a senior secondary school offering an alternative creative curriculum as well as an experiment of education for a more compassionate and socio-culturally minded generation. The School embraces diversity and brings a more humanistic and personalized approach to education amidst an increasingly uniform and standardized mainstream school environment in Hong Kong.

Ada was an elected politician for over 13 years. As Chair of the Wan Chai District Council, she opposed the bulldozer approach to urban regeneration in the district and proposed a more people-led, community-initiated and sustainable approach to urban renewal.

Recently she launched the Make A Difference (MaD) Forum (www.mad.asia) as a continual project of HKICC. MaD believes in the power of young people and is a platform to inspire and empower them to think big and lead the change to create a better world.





India

Sam Pitroda

Advisor to the Indian PM

Sam Pitroda is an internationally respected development thinker, policy maker, telecom inventor and entrepreneur, who has spent over four decades in Information and Communications Technology and related human and national development initiatives.

Credited with having laid the foundation of India's technology and telecommunications revolution in the 1980s, Mr. Pitroda has been a leading campaigner in helping bridge the global digital divide.

During his tenure as Adviser to Prime Minister Rajiv Gandhi in the 1980s, Mr. Pitroda headed six technology missions related to telecommunications, water, literacy, immunisation, dairy and oil seeds. He was also the founder and first chairman of India's Telecom Commission. In these roles, he helped revolutionise India's development policies and philosophies with a focus on access to technology as the key to social change.

He is currently Adviser to the Prime Minister of India on Public Information Infrastructure and Innovations and is Chairman of the Expert Committee on the use of ICT in Railways. He is also the Chairman of the Smart Grid Task Force set up under the aegis of the Ministry of Power, Government of India. He has recently been appointed the founding Commissioner of the United Nations Broadband Commission for Digital Development.





Louise Pulford

SIX Head

Louise Pulford is head of Social Innovation Exchange or SIX - a global community of 5000 individuals and organisation involved in social innovation which is currently based at the Young Foundation. She is responsible for running the network and its two associated websites (SIX and Social Innovator); running large international events; and supporting SIX's global community. Louise also manages the European consortium which runs the European Commission project -Social Innovation Europe, a European network for social innovation. She also leads the Young Foundation's international practice.

Outside of the Young Foundation, Louise is a Board Member of the Dialogue Café Association. She is also involved in many community activities including being Chair of the Alec Dickson Trust, a charity which financially supports young people all over the UK to run projects which encourage volunteering





Kine Nordstokka

SIX Project Developer

Kine is a Project Developer on the Social Innovation eXchange, SIX, an international network for social innovators.

Kine works to support SIX's global network for social innovation. She works on design and delivery of new and existing programmes, TelePresence debates and international gatherings for social innovation.

Kine holds a Bachelor degree in Development Studies and an MSc in NGO and Development Management. Her masters dissertation was entitled "Patterns of Protest in Burma" and focused on relations between the state and its opponents. She volunteers as a Burma Advocacy Officer at Humanitarian Aid Relief Trust and volunteered as a social worker and teacher working with children with HIV and AIDS in Kigali, Rwanda.





Australia

Ledia Andrawes

Thinkplace **Executive Designer**

Ledia Andrawes is an Executive Designer at ThinkPlace, a strategy and innovation consultancy in Canberra. In her work, she is totally dedicated to innovating public services, organisational architectures and human experiences. Her strengths lie in transforming such complex systems through human-centred design. She relishes creating space of convergence of perspectives between business, government, and community to shape innovation and change programs.

Other than her professional endeavours, Ledia has volunteered with local indigenous groups on disease eradication in the Northern Territory as well as international community groups in Morocco, Egypt and South Africa. Most recently, she developed and delivered a 'train the trainer' program for disadvantaged youth in Marrakech on designing local entrepreneurial initiatives that improve decision making, communication, and economic capacity in their community.

Having graduated from the University of Technology Sydney in 2005, Ledia's bachelor degree in Architecture has provided her with a unique lens in ambiguous settings. In 2013, Ledia is embarking on post-graduate research focused on addressing poverty-related challenges through human-centred design. Her goals for the future are simple: to be accountable, to be adventurous, to always be learning, and to be involved with initiatives that foster a sustainable impact for a better world.





Helen Bakos

Sweet Chili Arts Storyteller and photographer

Nadina Helen Bakos is a storyteller and photographer and is one of the entrepreneurs behind Sweet Chili Arts (SCA), which is a company that teaches others to use storytelling in visual marketing. Social responsibility, environmental awareness and co-creation are key-values for SCA. During her stay in Australia, she will interview changemakers and publish it on makechange.tv.





Andrew Barnett

Gulbenkian CFO. UK branch

Andrew Barnett has been Director of the UK Branch of the Calouste Gulbenkian Foundation since September 2007. He was previously Director of Policy Development and Communications at the Joseph Rowntree Foundation and has held posts at the UK Sports Council, National Consumer Council, HSBC Holdings and the Arts Council of England. He is: chair of People Can, a charity and social enterprise; chair of DV8 Physical Theatre; a trustee of Addaction, the UK's largest provider of treatment to people with problematic substance use; and a Council member of the Collaborate Institute, based at London South Bank University, whose aim is to promote collaboration between the business, social and public sectors in order to secure better public service outcomes. The Calouste Gulbenkian Foundation's approach is intended to help bring about lasting beneficial change through supporting innovative practice and influence policy and wider system change. This currently includes facilitating the set up of and supporting the Making Every Adult Matter (MEAM) coalition and the Campaign to End Loneliness. Born in New South Wales, Australia, Andrew is an enthusiast for contemporary dance and a collector of abstract and Aboriginal art.





Saulo Barreto

Instituto de Pesquisas em Tecnologia e Inovação Researcher and Cofounder

Born in Sergipe, Brazil, Dr. Saulo Faria Almeida Barretto is Associate Researcher and Co-Founder of IPTI, where he is responsible for the institutional relationships and new business. Graduated in Civil Engineering by the Federal University of Sergipe, he obtained a master's degree and Ph.D. in Structures at the University of São Paulo, including periods at the Technische Universität Braunschweig (Germany) and Columbia University (United States). The themes of R&D in which Dr. Saulo Barretto is currently interested refer to social technologies, in areas like education and public health, and ICT adoption to promote social and economic development.





Australia

John Baxter

JSB Baxter Services

Collaborative Community Builder

John Baxter. I cultivate healthy collaborative communities - networks where people engage voluntarily, based on shared interests and mutual relationships. This involves applying 'open', networked modes of operation to drive lean, participatory engagement in projects - effective disorganisation. In collaborative communities, people work together to achieve what they couldn't do alone. Community and network dynamics are the other side of the coin.

A few years ago, I took up a position to apply my complementary skills in mathematics and literature within an efficient and finely-tuned state government agency. Effectively delivering outputs, but not results, the realisation grew that we didn't have the capacity to address the challenges driving our work. We asked high-level questions about the performance of the public sector, but didn't have the tools to understand performance against complicated objectives, and didn't have an M.O. or philosophy for change that could support our mission. Since then, I've been getting experience in startups, collaborative design, community building and facilitation. Working with others, the aim is to stitch these together to create a way of working that can underpin effective agency in the emerging future.



Richard Boyd Conscious Business Australia CEO

Known as a thought leader in the area of Conscious Business, Richard Boyd is a leading authority in BodyMind sciences, Leadership styles, behaviour, Total Customer Experience Engineering, relationships and business branding. Richard has spent some 30 years researching, learning and teaching character, personality and behavioural methods.



Australia

Richard works in the area of Conscious Business. He is an expert on business and customer experience creation and re-engineering, customer experience mapping and the social neuroscience of emotions in business. He is an experienced business coach and consultant, project management and business process re-engineering. Richard is also a Bodymind Psychotherapist, coach, counsellor, covering crisis intervention, trauma, social neuroscience, personal development and corporate transformation arenas. He brings a compassionate awareness to his clients and works to meet and exceed their expectations in the spirit of collaboration for positive outcomes.





Australia

Madly Bodin

Desert Knowledge Australia Project Development Officer

Madly Bodin has worked for more than two years in Alice Springs (NT) as the Project Development Officer for Desert Knowledge Australia, a statutory organisation that aims to improve the lives of people living in desert Australia. Madly holds an MBA from ESSEC Business School (France) and has worked in telecommunications and recruitment. Prior to moving to Australia, Madly worked for Mozaik RH, a social enterprise that provides work opportunities for people suffering from social disadvantage.

Madly is currently relocating to Sydney. When not at work, Madly enjoys hosting a community radio show, reading and travelling.





Melanie Burge

ACH Group Coordinator

Mel Burge has a background working in Mental Health, having completed TAFE studies in Community Services and second year of a Social Work Degree. These studies expanded her thinking, particularly the theories of Sociology.

Currently, Mel is working in the Aged Care sector as a Coordinator at ACH Group Health and Community in the Northern region of Adelaide. She has just completed her Advanced Diploma of Community Services Management (specialising in Volunteers) and also coordinates a small team of Volunteers who assist in ACH's community social programs.

Mel has always enjoyed exploring new ideas, considering different perspectives and new ways of thinking and is now thoroughly enjoying discovering the world of innovation!



Nick Byrne

Bridgefellows CFO

Nick Byrne is passionate the opportunity for businesses to increase opportunities for all and combat poverty. So much so, that he is joining a team to be the first people to row non-stop, unassisted from the Australian mainland, to the African continent!



Australia

Nick believes that to achieve positive social change will fundamentally require a stakeholder approach to the way business is conducted. The social challenges of the world are cannot be identified, nor solved from within a 'product design' team. With this in mind, Nick cofounded Bridge Fellows, and is their CEO. Bridge Fellows creates initiatives focusing on providing strategic opportunities for corporations to leverage their assets to create social impact, through stakeholder philosophies. Founding initiatives include a corporate social innovation Fellowship; and community ideation and rapid prototyping event (Impact by Design).

Prior to Bridge Fellows, Nick volunteered and worked with Engineers Without Borders and Engineers Australia, focusing on knowledge management and facilitating the development of an engineering industry understanding of humanitarian engineering, and the initiatives required to increase its effectiveness. He holds a Bachelor of Engineering (Hon) from the University of Adelaide, and Master of Social Science from RMIT.



Miree Byun

Seoul Development Institution Research Fellow

Miree Byun (Ph.D in Sociology) is a Director of Department of Future and Social Policy Research at Seoul Institute. Seoul Institute is the Think Tank for the Seoul Metropolitan Government. A graduate of Seoul National University, her research area lies in Social changes, IT policy and urban monitoring for enhancing the quality of citizen's life. Her work focuses on international comparative study on government policy for urban competitiveness. And she also had a project on the e-governance and organizational changes on the ubiquitous city. She stayed a year at National Center for Digital Government of the University of Massachussetts Amherst as a visiting scholar and is a member of committee on Administrative Service of Seoul.



South Korea

Her publications include Social Innovation and Strategy in Asia(2012), Building the Neighborhood and Social Integration in Seoul (2011), Single Person Household and Urban Policy in Seoul (2009), Creative Governance and Management in Seoul Metropolitan Government (2008), The Comparative Study on the Urban Competitiveness and Global Strategy: Seoul, New York, London, Paris, Tokyo, Beijing(2008), Seoul Survey (2008), "Urban Governance and Citizen Participation" (2008), Network Society and Ubiquitous City(2007)





Australia

Benny Callaghan

SIEE Alliance Secretariat

Benny Callaghan is an advisor, speaker and writer on ethics and social change. In 2012 he stepped down as CEO of the Australian School for Social Entrepreneurs after establishing the program in Sydney and Melbourne. Benny is currently working with over a dozen social innovation organisations through his role as Secretariat of the Social Innovation Entrepreneurship and Enterprise Alliance. He is working closely with the Australian Government Department of Human Services on the role out of the Better Futures Local Solutions initiative, advising on collective impact approaches in place-based social change programs. Benny is an aspiring yet mostly unreliable fan of the one-day work week, and in his spare time he supports a bunch of new innovative social change initiatives across Australia. Benny blogs at www.ethicsfordoinggood.org.





Australia

Ricky Campbell-Allen

Foundation for Young Australians Director, Centre for new Public Education

Ricky Campbell-Allen is the Director of the Centre for New Public Education, an initiative of the Foundation for Young Australians (FYA). Prior to joining FYA, Ricky worked as the Director of State and Federal Grants, and as a primary advisor to the Chief Academic Officer, in Boston Public Schools (USA), managing federal education reform programs (Race To the Top) which aimed to improve students' performance and build the capacity of teachers and school leaders across the system. Ricky began her professional life in the visual arts and consulting before managing an outdoor education company. She then studied teaching and spent seven years as high-performing teacher and successful school leader in Sydney, Australia. Ricky has served in a number of leadership and representative roles in professional, faith and community organisations and has been involved in education initiatives in Nepal and Ethiopia.

Ricky holds an Ed.M from Harvard University (Robert Gordon Menzies Harvard Scholar), a Dip. Ed from University of Canberra and Bachelor of Visual Arts (Hons) from the University of Sydney.





Australia

Ehon Chan

Hub Melbourne Connections Catalyst

Ehon Chan has passion for catalysing innovative and entrepreneurial approaches to driving better community outcomes. He gets excited by emerging technologies and new media, especially harnessing the social impact of them to create meaningful values and drive innovation.

He is currently the Community Catalyst at Hub Melbourne, a professional learning network interested in driving innovation through collaboration and the Founder of Spur Projects, an organisation dedicated to making it easier for men to take action than to suicide. He is also the Co-Founder of TeacherTime, a startup building collaborative technologies for educators. Previously, he co-founded News Unlimited, a digital entertainment magazine and Youth, Entrepreneurship and Social Innovation (YES) Brisbane, the first incubator in Queensland.

Ehon's been named one of the "world's most inspiring young achiever and innovator under 30" by Sandbox Network, "Young and Influential 2012" by Shoe String Launch Magazine, and "Melbourne's Top 100 Most Influential People" by The Age's Melbourne Magazine.





Australia

Alcia Cullen

Department of Education, Employment and Workplace Relations Social Innovation Strategist

Alicia Cullen is part of the Social Innovation Unit in the Australian Government Department of Education, Employment and Workplace Relations. The team is responsible for social investment and social innovation projects at the Australian Government level. The Social Innovation Unit also focuses on harnessing the potential of working collaboratively across sectors to develop improved solutions to social policy challenges.

Alicia has a background in a variety of social policy roles at the Australian and state levels of government including in Indigenous policy; work & family policy; and child protection. Alicia is based in Western Australia and has worked in Canberra, the Northern Territory and the UK. Alicia studied at the University of Western Australia and the Australian National University.





Aditya Dev Sood

Centre for Knowledge Societies

Founder and CEO

Aditya Dev Sood is an architect who has also received doctorates in anthropology and philology. He runs the Center for Knowledge Societies, an innovation consultancy based in New Delhi, India, which uses ethnography, design thinking and user experience modeling to make new things

Working with international partners, he is now setting up the Adianta School for Leadership and Innovation, which will provide postgraduate training in innovation using a radical new curriculum and an interactive, hands-on, project-based pedagogy. Sood has recently led the establishment of the Bihar Innovation Lab, a public-private partnership funded by the Bill and Melinda Gates Foundation that aims to improve government services in healthcare and other sectors using an innovation approach. Over the past two years he has also convened the Design Public Conclave, which brings together leaders from the public, social and private sectors to explore new topics and means for collaborative innovation.

On weekends he can be found hiking with his wife and young son, or else brewing beer, building sculptures, and editing his book on India's Innovation Path.





Australia

Megan Donnelley

University of Sydney Business School Innovation and Enterprise Ventures Co-ordinator

Megan Donnelley is the Innovation & Enterprise Ventures Coordinator at the University of Sydney Business School. She manages the Remote and Rural Enterprise (RARE) Program, which she launched in 2010, working with a diversity of enterprises and select postgraduate students to address the commercial, social and environmental challenges and opportunities in remote Australia. In addition, Megan supports the Developing Entrepreneurial Women program in Vietnam, executive education workshops, entrepreneurial postgraduate teaching and research, fundraising efforts and engagement with industry and government. Her expertise and interests cover social entrepreneurship, social impact measurement, micro to small enterprise start-ups, Indigenous enterprise, and business incubation. Prior to the University Megan worked in London with an environmental not-for-profit.





Miriam Doull

Department for Education and Child Development Project Manager

Miriam Doull is A/Director, Strategic Initiatives in the South Australian Department for Education and Child Development. Much of her current work focusses on finding creative and innovative ways to create systems change and partnerships to improve the lives of children and families, including the development of a new trans-disciplinary early childhood development profession in Australia. Miriam studied psychology, science, women's studies, social research, and management. She has worked in the public sector for 17+ years in South Australia and Tasmania, across policy, management and data analysis. Miriam has two young children, and loves her family, good food, laughter, the beach & the bush, travel, and new ideas.





The Difference Incubator **Project Director**

Bessi Graham

Bessi Graham is the Project Director of The Difference Incubator (TDi), a project of donkey wheel Charitable Trust. TDi aims to demonstrate a sustainable and scalable model for bridging the "pioneer gap". TDi will help build the marketplace for impact investors by building the capacity of social enterprises so they can deliver blended value returns, both social and financial. Bessi has a background in business consulting and training and holds a BA majoring in politics and a MA in International Relations. She has also completed the Harvard Kennedy School Executive Education course "Creating Collaborative Solutions: Innovations in Governance". Bessi is particularly interested in helping improve organisational impact and promoting cross-sector collaboration between NGOs, Business and Government.

Bessi aims to work with each sector in establishing organisational cultures that are conducive to positive engagement and increase the chance of high impact collaboration.



Australia

Laura Egan

Enterprise Learning Projects

Founder and CEO

Laura Egan is the Founder and Director of Enterprise Learning Projects (ELP). ELP works in partnership with remote Aboriginal communities to develop inclusive, creative and sustainable enterprise-based initiatives that support family and community goals. ELP starts with the question 'what ideas do you have?' and works closely with community members to ensure they have access to the tools and support they require to turn their ideas into action.

Laura's passion for microenterprise development was ignited during her time working with an NGO in India in 2005, where she was involved in developing economic empowerment initiatives for women. Returning to Australia in 2006, Laura began working in the Ngaanyatjarra Lands in Western Australia, where she continued to use enterprise as a vehicle for community development. Laura established ELP in 2011 to create opportunities for people to develop the skills, experience and confidence to both explore and develop their ideas.

Laura holds a Bachelor of Arts/Bachelor of Commerce and a Postgraduate Certificate in Indigenous Studies. Laura was a student at the School for Social Entrepreneurs in Melbourne in 2010, where she was awarded the honour of 'Social Entrepreneur of the Year'.





Australia

Selena Griffith

University NSW, School of Design

Senior Lecturer Australia

Selena Griffith is a designer, academic and local government councilor interested in the roles designers play in mapping our futures. After a successful career in the design industry and as an entrepreneur, she decided to apply her experience to teaching and researching design, management and sustainability.

Griffith believes designers make significant decisions in their work that, due to the potential scale of production, impact on our collective footprint and consumption patterns. If well informed these decisions can make very positive change though reducing resource usage, providing considered end of life options, extending usage and shifting to service systems over physical products.

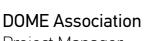
She also believes that design thinking can be used to solve most problems in innovative ways and that designers cannot make effective change in isolation. They need to collaborate and co-create with people across all professions. To assist students to become agents for positive change she has developed courses in sustainability, design management, design practice, collaboration and innovation and has also designed a number of serious games to illustrate the interconnections of everything we do. Griffith is co-founder of Social Innovation Sydney, an organization that engages stimulates, supports, promotes and networks Social innovators and Entrepreneurs.



Australia

Project Manager

Carole Grubisa



Carole Grubisa has a strong background in the areas of health, welfare and employment, including experience as a Registered General Nurse and working with the Department of Social Security/ Centrelink for 12 years. She also has extensive experience working on projects at the National, State and local level in areas such as research and evaluation, policy development, marketing and communication, internal and external outreach and customer service.







Singapore

Desmond Hoo

The Thought Collective

Desmond Hoo is a recent graduate with a Bachelors of Communications. He had stints of working experience with mainly the public sector, dealing with law, economics and corporate communications. Since graduation, Desmond has found a deep sense of passion for social innovation, touching lives and hoping to make Singapore a more gracious society. Through various innovative platforms and projects, Desmond hopes to contribute not just economic returns, but also small ways of love that would hopefully make the world a better place to live in.



Australia

Anne Higginson

ACH Group Regional Manager North and Melbourne

Anne Higginson has a background in the community care sector with over 20 years experience. She started her career in rural New South Wales as a coordinator of a respite care service managed by a local community group. She has since worked across a range of different programs including locally managed community centres and aged care programs.



Anne is passionate about working with older people and challenging the stereotypes that surround ageing. She is currently an active participant in the development of consumer directed care across ACH Group and is part of the organisation's Innovation Leadership Group.





Australia

David Hood

Doing Something Good Founder and CEO

David Hood has been working with not-for-profits and community organisations for close to 15 years - including almost four years at Greenpeace Australia where he worked in Communications and Public Engagement and was the Campaign Project Leader on the successful viral campaign against Nestle for deforestation.

The use of social media has been deeply integrated into David's current projects as founder of Doing Something Good and host of The Collaboratory Melbourne. His mission is to realise the potential of the strategic use of the social web, emerging models for business and collaborative networked communities to build better futures for all, together.

A graduate of the School for Social Entrepreneurs program in 2011, David was earlier this year named Melbourne Social Entrepreneur of the Year. Connect with David on Twitter and LinkedIn.





Australia

Vishal Jodhani

CoLab

Vishal Jodhani is an independent consultant, facilitator and catalyst, specializing in business model innovation. He works with individuals and organizations, enabling them to identify and exploit new opportunities for business growth. Vishal holds a Bachelor degree in Advertising and a Masters in Innovation and Entrepreneurship, but attributes most of his education to his experiences outside the classroom.

At age 17, Vishal was selected to spend a year in France as a Rotary International youth ambassador. Since then, he has lived and worked across 3 continents and traveled to more than 40 countries. He has worked with a broad range of organizations from emerging and established businesses to universities, government and the non-profit sector, on diverse projects from designing marketing plans and leadership development programs, to social media and event management. He has also been involved in multiple entrepreneurial ventures, including a French language institute, an innovative baby bottle, a mobile app, a global-fusion café in India, and is currently building an online mentoring platform.

When Vishal is not busy catalyzing, he can be found globetrotting, cruising on his motorcycle, or enjoying an early morning run. He is a terrible singer and an amateur cook.





Australia

Amanda Kemperman

Uniting Communities

Community Development -Systems Enhancement

Amanda Kemperman is responsible for Community Development-Systems Enhancement with Uniting Communities. Amanda began as a participant in a Uniting Communities program in early 2000 which opened up a whole new career path for her that has spanned: studying Social Work; work with the Philippines National Police: Women & Children's Protection Centre; volunteering with LifeLine-Adelaide 24hr Telephone Crisis Support service; working with the Childhood Sexual Abuse Counselling for young people who were homeless and her current systems improvement role. Her work over the years in the homelessness sector deeply embedded a commitment towards protecting children and supporting families in need. Over the last several years she has been working with Communities for Children (a nationally funded program) focused on strengthening families and communities.

Amanda's Systems Enhancement role focuses on projects that address systematic policy and practice barriers that prevent vulnerable and 'at-risk' families with children accessing the services they require. Currently, engaging with Drug & Alcohol and Mental Health Service providers to improve collaboration with children and family services to better meet the needs of children and reduce the huge demand on South Australia's Child Protection. Uniting Communities and Communities for Children - Onkaparinga aim to find innovative, empowering and sustainable ways to strengthen families within our communities and locate partnerships to work collaboratively with.



Hongchan Kim

Seoul Metropolitan Government

Deputy director of Seoul Innovation Division

Hongchan Kim is the deputy director at social innovation Division, Seoul Metropolitan Goverment(SMG). The Social innovation Division was founded by Mayor Park Wonsun, for researching innovative urban policy and partnership with Social innovative NGO's.



South Korea

Prior to joining SMG, Hongchan worked at the Ministry of public administration and safety (MOPAS) by probationary deputy director, managing financial program of local government. After probation, He was director of the policy development division at Gwan-ak Gu; local government of SMG. He has B.A. of sociology in Yonsei University.





Australia

Mickey Kovari

National Centre of Indigenous Excellence

Online Engagement Coordinator

Mickey Kovari is a social entrepreneur with a passion for strategic design for systemic and sustainable social change. He is the Strategy and Communications Manager at the National Centre of Indigenous Excellence (NCIE). The NCIE is an innovative space where young Aboriginal and Torres Strait Islanders from across Australia participate in life-changing programs.

Mickey is also the Co-founder and CEO of Flashpoint Labs. Flashpoint Labs empowers young people from diverse backgrounds to be creative learners, thinkers and professionals through changemaking photography. Mickey recently graduated from the School for Social Entrepreneurs and holds an honours degree in Political Economy from the University of Sydney. He has been involved the Indigenous Sector in various capacities for over five years.





Australia

Melanie Lambert

ACH Group Senior Innovation Manager

Melanie Lambert is Senior Innovation Manager at ACH Group, an organisation based in Adelaide that is committed to challenging stereotypes of older age and enabling older people to live good lives. Melanie's role is to support the organisation to develop a culture, a capacity and a capability for innovation.

Melanie has 15 years experience in the voluntary sector in Scotland and latterly in South Australia after relocating to Adelaide with her family. She has many years experience as a volunteers' manager developing volunteering projects in partnership with local communities and in response to their identified needs. Prior to leaving the UK, Melanie worked in organisational development in Glasgow, supporting organisations to explore new ways of meeting community needs. Since arriving in Australia three years ago, she has worked for Special Olympics National Games and the South Australian Government Department for Communities and Social Inclusion before moving into her current role last year.

When not at work Melanie enjoys the lovely South Australian, food, wine and weather with her young children Grace and Patrick and their lovely dad. Occasionally she does some exercise to counter the lovely food and wine.





China

Doris Leung

ALG Professionals founder

With 15 years experience in the fields of auditing, consulting and investment banking, Doris Leung has accumulated extensive experience in merge and acquisition, equity and debt financings, valuation, corporate restructuring and corporate governance. Doris is running her consulting firm currently, before that she was the Head of Finance of Allianz China and the Senior Manager of PricewaterhouseCoopers.

Doris is eager to devote her time to studying and working on social innovation.





Singapore

Jacqueline Loh

Lien Centre for Social Innovation

Centre Director Singapore

Prior to joining the Lien Centre Jacqueline Loh had been working in philanthropy and international development with the Ford Foundation and with Canada's International Development Research Centre. She has consulting experience with the Boston Consulting Group and, in the field of microfinance, with Shorebank Advisory Services, and began her career in the field of development economics research with the London School of Economics, the Delhi School of Economics and the World Bank. She's currently an Executive Committee member of UN Women Singapore and on the interim advisory council for the Social Innovation Exchange (SIX). Jacqueline graduated from the University of British Columbia with a BA (Hons) in Economics and also holds an MSc in Economics from the London School of Economics and an MBA from INSEAD.





New Zealand

Billy Matheson

Auckland Council Principal Advisor Social Entrepreneurship

Billy Matheson is a designer by training and an educator by profession. After eight years lecturing in art and design he left the academic life and established ReGeneration - a network for young change makers in New Zealand. He regularly runs workshops, conferences and leadership retreats on topics around social innovation and community development. Billy recently accepted a job as Principal Advisor - Social Entrepreneurship with the new Auckland Council, the first role of it's kind in New Zealand. He is passionate about the role that young people have in co-designing, developing and implementing positive change. His current learning edge is around the culture gap between business, government and community, how it came about, what it means and what convergence and reconnection looks like.





Brodie McCulloch

Social Innovatin in Western Australia CFO

Brodie McCulloch is Managing Director of Social innovation in Western Australia (www.siiwa.org) and organisation setup to Co-create Western Australia's Social Infrastructure. One of SiiWAs first projects is Spacecubed (www.spacecubed.org) a co-working, collaboration and innovation space at 45 St Georges Terrace, Perth. The space is is designed to support a mix of Social, Environmental, Creative and Technology Entrepreneurs while also bringing in Government, Corporate and NFP innovation projects.





Dianne Moy

University of Melbourne

Research and Project Coordinator Victorian Eco-Innovaion

Dianne Moy is currently Program Manager of The Green Living Centre a sustainability education resource centre funded by City of Sydney and Marrickville council. The Green Living Centre develops and prototypes innovative programs that engage and inspire the local community to adopt more sustainable lifestyles. Prior to the Green Living Centre, Dianne was Coordinator and Design Manager for the Victorian Eco-Innovation Lab at University of Melbourne, a multiuniversity design think tank specialising in scenario visioning and strategic design for climate change adaptation. Whilst in Melbourne, Dianne was also co-convenor of Melbourne Service Design Network and active in establishing a DESIS network in Australia. She holds a MA of Design Research from UTS in Sydney, her thesis explored designs role in enabling product sharing (now known as collaborative consumption). Dianne is passionate about sustainable communities, social innovation, soft urban infrastructure and the enabling power of design.





Australia

Joanne McNeill

University of Western Sydney PHD candidate

Joanne McNeill is currently on a leave of absence from her role managing the Social Enterprise Program at Parramatta City Council in Sydney. She is working on a PhD, with working thesis title: Enabling social innovation - opportunities for sustainable local and regional development. Joanne has recently joined Social Enterprise Finance Australia's Credit Committee and the Management Committee of Multicultural Enterprises Australia; and is also a member of the Social Innovation Entrepreneurship & Enterprise Alliance's Legal Models and Opening Markets working groups. She co-founded Social Enterprises Sydney and the NSW Social Procurement Action Group, coauthored Australian Stories of Social Enterprise, and in 2009 was awarded a Churchill Fellowship to undertake a study tour exploring public sector support for social enterprise development. Previously, Joanne was the Network Relations Manager for the pilot of the Prime Minister's Community Business Partnership, a corporate social responsibility initiative. She has worked in consulting, briefly in the nonprofit sector and in community theatre, and also spent two years living and working in Central America with her then young family.





Geoff Mulgan

Nesta CFO

From 2004-2011 Geoff Mulgan was the first Chief Executive of the Young Foundation, which became a leading centre for social innovation, combining research, creation of new ventures and practical projects.

Between 1997 and 2004 Geoff had various roles in the UK government including director of the Government's Strategy Unit and head of policy in the Prime Minister's office. Before that he was the founder and director of the think-tank Demos. He has also been Chief Adviser to Gordon Brown MP; a lecturer in telecommunications; an investment executive; and a reporter on BBC TV and radio. He is a visiting professor at LSE, UCL, Melbourne University and a regular lecturer at the China Executive Leadership Academy. He is an adviser to many governments around the world, and has been a board member of the Work Foundation, the Health Innovation Council, Political Quarterly and the Design Council, and chair of Involve.



Jane Mussared

ACH Group General Manager

Jane Mussared is the General Manager, Innovation and Development with ACH Group, a not for profit aged care provider. Jane's team leads innovation and development, workforce, communication, good lives values, dementia and research throughout ACH Group.



Previously Jane was the General Manager, Health and Community Services for ACH Group for 8 years. She began with ACH Group in 2002 after several years as Manager of the State Office for the Ageing.

Jane has a Masters Degree in Social Work (majoring in social policy and research) from the University of Michigan.

In 2008 Jane was the SA Winner of the Innovation Award in the Telstra Business Women's Awards and in 2007 she won a Sanicare Scholarship to visit aged care in Malta and the Netherlands. Jane currently serves on the Port Power Football Club Community Engagement Task Force and as a volunteer at Catherine House Shelter for Homeless Women.



Michelle O'Brien

Victoria University Manager, Youth Transitions Program



Australia

Michelle O'Brien is a senior educator and manager with experience and expertise in vocational education and training and higher education. Her most recent role has focused on the pointy end of access and widening participation in the tertiary sector through the establishment of a youth transitions unit specifically for vulnerable groups of young people within a university community. Leadership, strategic direction, the design and provision of learning programs, welfare support and articulation policies were all part of the holistic approach and responsibility of the unit. During this time Michelle was seconded to work with the Victorian Education Department on a new policy framework for the youth transitions cohort (15-24 yo).

Currently, she is researching emerging and future trends in higher education. She is also writing a play using character to explore social issues.



Evelyn O'Loughlin

Volunteering SA&NT CFO

Currently CEO of Volunteering SA & NT, Evelyn O'Loughlin has 19 years' experience in senior and executive management roles both in South Australia and in Europe, and has wide experience in working with and training staff, volunteers and Boards.



Australia

Evelyn has had extensive practical experience in the not-for-profit sector, initially as General Manager of the Greek Orthodox Community of South Australia Inc. Pursuing her personal passion for representing "Communities of Interest", she is at present Board Director of the Migrant Resource Centre SA, a member of the Council on the Ageing SA (COTA Seniors Voice) Policy Council and a Board member of the Finders University Business School Advisory Board.

She is also the immediate past Chair of Multicultural Aged Care Inc, where she held a Board Director's role for over 5 years. In 2009 – 2010 Evelyn was a member of the Special Olympics 2010 National Games Organising Committee, for the IX National Games which were held in Adelaide in April 2010.

In December 2010, Evelyn was appointed for a 3 year term, as the only South Australian representative to the Federal Government's 12 member Not-for-Profit Sector Reform Council.





Australia

Jarrod Ormiston

University of Sydney Business School Researcher

Jarrod Ormiston is a researcher and adjunct lecturer at the University of Sydney Business School. Jarrod coordinates the Entrepreneurship Development Network Asia (EDNA) and is working with Social Enterprise Finance Australia to develop an impact measurement framework. His PhD explores the mediating role of measuring impact in social entrepreneurship.

Jarrod has worked on multiple research projects within the Business School since 2006 including AusAid, Australian Research Council and Australian Learning and Teaching Council grants. Jarrod has worked as a consultant to the Australian Government and OECD on entrepreneurship and education. His research interests include social entrepreneurship and investment, indigenous entrepreneurship and innovative pedagogies in business education. Jarrod is course coordinator of the post-graduate social entrepreneurship course in the Business School and co-lectures social entrepreneurship in the Master of Sustainability in the Faculty of Science.

Jarrod is also the founder/managing director of the NGO Sports for Development in Colombia and Peru.





Australia

Andrew Outhwaite

Pollinators Inc. CFO and Founder

Andrew Outhwaite is the Executive Officer of Pollinators Inc, a growing community of social entrepreneurs based in Geraldton — a dynamic regional city in the Midwest of Western Australia. He also works with government, business and community organisations to design sustainability strategies, facilitate community-scale cultural change and enable innovation.

After five years abroad Andrew was motivated to move to regional Australia to spend a decade seeing if his skills and knowledge could be of service to a community. Geraldton and the Midwest is in a major transitional phase, taking new approaches to its economic, ecological and social challenges and seeking to be a leading global regional city.

Andrew's recent work includes: Facilitating 'Catalyst' - WA's first leadership program for social entrepreneurs; leading Pollinators Inc — a member-based organisation for social entrepreneurs; founding CityHive — Australia's first regional social enterprise coworking space; design and facilitation of Spark Challenge — solving homelessness in the UK; developing corporate sustainability and regional biodiversity strategies; and international research and academic publications on Coaching for Sustainability,

He enjoys sitting very still, or otherwise going with the 'flow' for hours at a time out on the ocean on his surfboard or across the landscape on his mountain bike.





Duncan Peppercorn

Social Ventures Australia Head of Consulting

Duncan Peppercorn Executive Director, Social Ventures Australia (SVA) and Head of SVA Consulting. Duncan leads the SVA Consulting team. He has seven years of experience working with the international strategic consultancies McKinsey & Company and Bain & Company, and five years working as an independent consultant before joining SVA. Duncan has supported clients in resources, construction materials, consumer goods, telecoms, industrial products and financial services, as well as social enterprises and the arts. He holds an MA (Hons) from Cambridge University.





Australia

Alissa Philips

Foundation for Young Australians

Social Innovator

Upon leaving school Alissa Phillips went to uni with the hope of combining her passions education, disability and the creative arts - to build a career. Alissa studied the Creative Industries where she learnt about film and TV, creative writing, music and business and then followed this up with a Masters in Music Therapy. For many years Alissa worked in her own business as a private registered music therapist.

In 2007 Alissa co-founded a community centre that went on to become the first universally designed community centre in Brisbane. s.p.a.c.e (Specialised Programs And Community Endeavours) is for, but not limited to, members of the community with a disability and believes that inclusive communities can be achieved through the education and shared experiences of diverse community groups and their members.

At the beginning of 2011 Alissa was offered the opportunity to share her experiences and skills with other young people across Australia. The Foundation for Young Australia's asked Alissa to create Change It Up. Change It Up energises and engages young people aged 16 to 19 living in regional and rural Australia who have an interest in sparking change in their local communities.





Australia

Jason Quin

Desert Peoples Centre Social Enterprise Hub Manager

Jason Quin works with the Desert Peoples Centre (DPC) to support social enterprise in remote Australia. Leveraging a partnership with the Commonwealth Bank of Australia, the new Desert Hub is a "one-stop-shop" for supporting social-purpose ventures and the people who lead them. The DPC is a joint venture between Batchelor Institute for Indigenous Tertiary Education and the Centre for Appropriate Technology – two longstanding Indigenous-led organisations – and forms part of the Desert Knowledge Precinct in Alice Springs.

In 2002, Jason joined UnLtd - the Foundation for Social Entrepreneurs (UK), gaining insight into the new social economy, where entrepreneurship and innovation are mobilised to create positive social change. Since 2008, he has also helped shape a small consultancy called EGO -Empowering Grassroots Organisations, a collaborative partner for grassroots innovation. Leaving UnLtd in 2009, he returned to his hometown of Adelaide for the birth of his son and a short stint with the Australian Centre for Social Innovation

Now in Alice Springs, Jason and his family are passionate about life in the desert; drawing on the rich heritage of "bush ingenuity" and joining a thriving community at the heart of Australia. Jason is the Public Officer of the Arid Lands Environment Centre, the leading voice for sustainability in Central Australia.





Australia

Rachel Reichman

Donkey Wheel Charitable Trust

Programs Manager

Rachel Reichman has the been the Programs Manager of donkey wheel Charitable Trust since September 2010, where she uses her strong communication and relationship building skills to help build the community at the heritage listed, 4 storey, donkey wheel house, in Melbourne's

Rachel is passionate about collaborating and relating with others for mutual benefit and believes that sustainable social enterprises are an effective vehicle for generating long lasting social impact, bringing together a central mission and purpose, with business principles, processes and systems.

With diverse professional experience in management consultancy, international aid and development and philanthropic sectors, Rachel often adds value through networking and relating to various stakeholders to capacity build, problem solve, increase efficiency and improve organisational processes and systems.

Rachel strives to make a "different difference" in the world through facilitating a growing, thriving community of socially aligned organisations, that are seeking to address some of society's biggest social challenges in innovative, entrepreneurial, financially sustainable & collaborative ways at donkey wheel house, the Charitable Trust's primary impact investment.





Australia

Seri Renkin

Gordon Care CEO

Seri Renkin is CEO of a new Melbourne based foundation focused on creating positive futures for vulnerable young people, their families and communities. Seri has 20 years of experience working in the non-profit, philanthropic, government and corporate sectors, supporting development of sustainable organisations and facilitating cross sector partnerships to improve outcomes for the most disadvantaged in Australia. For the 9 years prior to 2012 Seri undertook a range of roles at Social Ventures Australia (SVA), including Director of their Melbourne office.

Seri has worked for Accenture in Australia and Hay Management Consultants in London and spent a year as a Project Advisor to the Social Innovation Branch of the Federal Department of Education, Employment and Workplace Relations (DEEWR). Seri Chairs the non-profit organisation Play for Life and is on the board of the International Women's Development Agency (IWDA). Seri is passionate about creative ideas, gender inclusive approaches, respecting Indigenous Australia and making the world a better place to live for everyone.





China

Sun Shan

Shanshui Conservation Centre

Executive Director China

Sun Shan is the Executive Director of the Shan Shui Conservation Center, a Beijing-based conservation NGO. She graduated from Peking University, where she founded its first green student group. Sun Shan has a Master's from George Mason University, United States, and became a researcher at the US National Institute of Health, of conservation genetics and human epidemiology genetic. She joined Conservation International China Program in 2002, and managed a \$6.5 million Critical Ecosystem Partnership Fund, aimed at instilling capacity of China's nascent civil society in biodiversity conservation. As CI's Conservation Director for China, she started a 'Save Wildlife in Trade' alliance in 2004 with WWF, TRAFFIC and IFAW, and since 2006 directed a campaign targeted at greening the Beijing Olympics of 2008. In 2007, she cofounded the Shan Shui Conservation Center, for which she now serves as the executive director. Shan Shui means 'mountain and water', was established to explore new ways of engaging untapped energy from China in support of conservation for China's last natural heritage in the western mountains and plateau, through empowering the local communities. Since 2009, Sun Shan served as the Executive Director for LEAD and Beyond, a capacity building program born out of the 1992 Rio Summit, to support leadership in social innovation on sustainability. A total of 80 fellows attended the programs since 2009, and many become avid and new energy for innovative practices in China.





Australia

Chris Sampson

Future Earth CFO

Former Deputy Secretary Technology and Innovation with the Tasmanian Government, Chris is an information systems veteran with more than 30 years experience applying systems-oriented innovation across the private and public sectors. Chris has held a number of key Chief Information Officer (CIO) roles in organisations such as the Scottish Government's economic development body and most recently the Tasmanian Government. Chris is now assisting a range of governments to harness the power of web-based technologies for knowledge management and productivity through his company, Future Earth Systems and the non-profit Digital Society Foundation. Chris is an adjunct professor of computing and information systems with the University of Tasmania.





Kate Simpson

Uniting Communities Executive Manager Community Engagement

Kate Simpson has lead change and innovation in a number of international development and the local service delivery organisations. She is strategic, collaborative, and creative. Currently, Executive Manager of Community Engagement at Uniting Communities. This role was created to facilitate organisational change that deepens and expands the way this large state-wide social service, community strengthening and advocacy organisation connects its work meaningfully to communities. This is something she thinks has the potential to be incredibly exciting. She is also responsible for the organisation's message making through its strong advocacy, marketing and fundraising.

Previously she has been a senior manager with Oxfam and Red Cross; leading humanitarian advocacy, disaster preparedness, social inclusion, global campaigning and organisational change work. Inspired by the amazing ideas people in community have, passionate about their participation in new thinking about solutions and committed to increasing their voice in the decisions made on their behalf





Satsuko VanAntwerp

SiG National Manager, Social Innovation

Satsuko Van Antwerp is the Manager of Social Innovation at Social Innovation Generation's National office in Toronto, Canada. SiG is a collaborative partnership that mobilizes knowledge, enables policy and brings social innovators together to accelerate whole systems change. At SIG, Satsuko is responsible for the National Lab Strategy, a program that strengthens and expands the nascent social innovation lab ecosystem across Canada.

Prior to joining SiG, Satsuko has been fortunate to learn from social innovation thought leaders through work terms at KAGIDER (Istanbul, Turkey) supporting women entrepreneurs, Venture Deli (Toronto, Canada) consulting social entrepreneurs and startups, and MindLab (Copenhagen, Denmark) assisting with research and writing on co-production. Satsuko is the creator and author of Think Thrice (thinkthrice.ca), a blog and inspiration hub exploring social innovation and systemic change. Satsuko holds an International MBA in Social Entrepreneurship from Schulich School of Business/Copenhagen Business School and a BBA in International Business from Ritsumeikan Asia Pacific University.



Simon Tucker

Young Foundation CFO

Simon Tucker is the Chief Executive of the Young Foundation. Before taking on his current role in June 2011, he helped build the Young Foundation, first as Director of Ventures and then as



During Simon's time as Director of Ventures the Young Foundation has supported over sixty early stage social ventures and created fifteen of its own ventures. These range from volunteer-based charities to social enterprises earning revenues from public sector commissioners to business angel backed social businesses. Venture partners have included NHS hospitals, local authorities, universities, businesses charitable foundations and individual investors and entrepreneurs.

Simon has also advised a range of government departments and local public bodies in the UK and internationally on how to nurture support and invest in social innovation and entrepreneurship. He developed the Young Foundation's work on youth, education, health and ageing, including our Regional Innovation Fund Advisory Service for the National Health Service.





Chris Were

Newsflock Founder and CEO

Chris Were has a broad range of experience working with new technologies and establishing startup businesses over the last 15 years. Chris has worked across a number of industries including online media, finance, IT and the non-profit sector.

In 2010, Chris co-founded an IT company to service the welfare non-profit sector in Australia. The company, Community Data Solutions, services a wide variety of Australian non profits across the country and helps to manage their extensive data collection and reporting requirements.

Chris is also the founder of the innovative news startup, Newsflock, which is developing a democratic news platform powered by the community. Currently in development, Newsflock offers a way to "defragment" the news and bring more transparency to news stories. Newsflock provides an engaging social network to bring communities together around common interests or regions.





Rachael West

Strategic Creativity at Work CEO

Rachel West is a Director at Strategic Creativity at Work - innovative programme design with a particular focus on learning through movement and play. Their work includes engineers playing at improve to develop presentation skills and yoga-based movement to help sufferers of chronic pain rediscover wellness.



Originally a civil engineer building roads in remote Western Australia, Rachael moved into strategic project leadership within sustainability and social enterprise. She later ran away to the circus in Sheffield (where she lifted a woman above her head) and studied Yogic Education at the University of Lille in the north of France. In 2008 Rachael spoke at London's Westminster Briefings on the potential for social enterprise in public service delivery. She has used improv and play to generate conversations about social impact in presentations at the Engineers Without Borders conference and Rewire London. Rachael is part of the SiiWA advisory team and the organising committee for Pain Week WA, and a speaker coach for TEDx Perth.



Hu Xin Fuping Development Institute Social Innovation Research Project Manager

Hu Xin currently works as program manager in Fuping Development Institute (FDI). He is responsible for FDI's Social Innovation and Social Investment Research Department and the Social Innovator Fellow Program (LEAD and Beyond).



Prior to Fuping Development Institute, he volunteered in several grass-roots NGOs like Edu-Aid in YongNing and NGOCN.





Hong Kong

Alvin Yip

Jockey Club Design Institute for Social Innovation, School of Design, The Hong Kong Polytechnic University CFO

Alvyn Yip is a Director of Jockey Club Design Institute for Social Innovation, School of Design, The Hong Kong Polytechnic University. Alvin has been a faculty member since 2008 and founded RICE LAB, teaches and researches across the fields of Public space and Urban systems, Exhibition and Curatorship, Creative industry and the Pearl River Delta.

Committed to design for societal change, Alvin is currently Board member of Hong Kong Ambassadors of Design, Board member of Hong Kong Architecture Centre, Co-founder of Wan Chai Visual Archive, Co-founder of Fashion Farm Foundation, Management committee of PMQ, Advisory Panel member of Hong Kong Art Museums, Expert team member of Cultural City Plan in China, Nomination committee of China Architecture Award. Alvin has served as Vicecommissioner for Hong Kong in Venice Biennale, Co-Chair of the Hong Kong-Shenzhen Biennale amongst other advisory positions for cultural and creative institutes.

His curatorial projects break new ground at home and internationally, notably DETOUR, the largest young designer festival in the region, and VICE VERSA, debut of Hong Kong in Venice Architecture Biennale.





Andrew Young

Centre for Social Impact CEO

Andrew Young is the Chief Executive Officer of the Centre for Social Impact. Andrew completed a PhD in engineering at the University of Adelaide. He worked as a strategy consultant with Andersen Consulting, providing strategy, business and marketing advice to large Australian and international companies. Seeking to use his skills for social outcome, he took up a role as head of marketing and fundraising for The Smith Family for four years.

He was then appointed Chief Executive Officer of youth cancer charity CanTeen in 2004, winning the Equity Trustees' Not-for-Profit CEO First Year Achiever Award in 2005. During his time at CanTeen, Andrew developed and delivered a 5-year strategic plan that greatly enhanced CanTeen's public recognition and influence. He grew the organisation from 30 staff to nearly 100 and lifted turnover from \$4.5m to over \$22m. He also re-defined CanTeen's mission, introduced a new focus on research, advocacy and collaboration and greatly broadened the reach and impact of CanTeen's work with young people living with cancer.

Building on discussions with CEO peers in other organisations, Andrew was a founding member of Emerging Leaders for Social Change (ELSC) - a group of emerging leaders with an interest in creating greater social impact through a stronger social sector and cross-sectoral collaboration

Participants TACSI Staf





David Kelly

David Kelly & Associates Director

David Kelly is an experienced strategist and program planner with a twenty five year commitment to working with disempowered communities. In the non-government sector, in local government and in his own business, he has achieved national recognition for creativity and innovation in community and cultural development and social enterprise.

His success is based on the deeply held belief that communities change for the better when citizens of all ages are active and creative participants in community development processes rather than passive consumers of services.

David Kelly recently completed a term as deputy CEO of The Australian Centre for Social Innovation and is now the principal of David Kelly and Associates where he specialises in community engagement and co-design in the ageing and disability sectors.





Angelique Edmonds

University of South Australia

Lecture in Archecture

Angelique Edmonds has a passion for engaging communities in the design of public spaces which impact upon their everyday lives. Trained as an architect, she has lived and worked with Indigenous communities in Australia's remote north, established design advocacy projects with CALD (culturally & linguistically diverse) women in Sydney's South West and with Youth at risk of homelessness in South Australia. Most recently, she was seconded to the Integrated Design Commission as Engagement Leader of 5000+, a project to formulate an Integrated Design Strategy for Inner Adelaide. In that capacity she led a 'Child & Youth Friendly City forum' with over 400 participants and 3 demonstration exemplar projects engaging young people in decision making about the built environment. She is a South Australian Institute of Architects Chapter Councillor, National Sustainability committee member, and a member of the National Steering Group for ANDI (Australia's National Development Index) focusing on Australia's wellbeing. Angelique has completed a PhD, M.Phil and two degrees in Architecture in Australia and the UK, has taught in 4 different universities, and is currently a Lecturer at the University of South Australia.



Susan Butler Designer

Susan is currently the designer on the Family by Family team where she works on refining and creating interactions as it runs and grows. She's currently designing great ways for kids to contribute to link ups as well as understanding how Family by Family needs to change and adapt to work with Aboriginal families.

Having originally trained in design and interactive digital media she then joined the Designing Dublin: Learning to Learn team . As a prototype for a new model of learning by doing, involving multidisciplinary teams working on large scale, real world projects, Designing Dublin used the city as a living laboratory to make it better with and for the people who live, work, love and play in it. Over 2 years they ran 14 prototypes, several of which are still living and growing, initiated a City Council Innovation Studio, launched a Masters course based on their work methods and have contributed to a ripple of exciting initiatives happening across the city.



Brenton Caffin Director, Partnerships & Founding CEO

From 2009-2012 Brenton was TACSI's founding CEO. His current focus is on building the external partnerships needed to make both TACSI and our solutions sustainable into the future.

He began his career in the Department of the Prime Minister and Cabinet, later consulting to Australian and British governments on public policy, performance improvement and change management. He returned to South Australia to pursue his passion for public sector reform through executive positions with the Department of the Premier and Cabinet, Government Reform Commission and WorkCover.

Brenton has degrees in economics and international relations and a Master of Public Administration from Flinders University, where his research focused on public sector innovation in South Australia.

Brenton is an innovative and strategic thinker, advisor to the Adelaide Festival of Ideas and Board member of the global Social Innovation Exchange, and regularly presents to national and global audiences on a wide range of issues relating to social innovation and public sector reform.



Jess De Campo Social Scientist & Educator

Jess is a social researcher and educationalist with a passion for social change and design thinking. She holds a Masters of Education from Monash and spent her early teaching career working with remote community Indigenous students in Darwin before working at the Foundation for Young Australians. She is returning to Australia after completing an MA in Policy, Organization and Leadership Studies at the School of Education, Stanford University.

TACSI Staff TACSI Staff



Leanne Evans Family Coach - Marion

Leanne moved to Adelaide in 2000 to be closer to her family and to educate her girls. She has balanced being a business owner with caring for her family, especially her daughter who experienced some serious medical issues.

Two years ago Leanne decided to study life coaching so she could draw on her life experience to help people who were going through tough times like she had. She is really excited for the opportunity to get out there and use her life skills and knowledge to help others



Margaret Fraser Junior Designer

Margaret has been the Design Intern at TACSI for the last 4 months, working across all teams and projects to create beautiful and engaging graphic pieces.

She joined TACSI from New Zealand where she recently completed a Bachelor of Design & Innovation at Victoria University, Wellington. She also did a Minor in Psychlogy and Marketing, which contributed to her interest and knowledge in co-design, behaviour change and social innovation. She worked with a company called Footfalls & Heartbeats as part of her final degree project, with their intelligent textile products to design an innovative weight product which encouraged and enabled older people to exercise and improve health outcomes.

In her time at TACSI Margaret's biggest accomplishments have been creating touchpoints for Weavers and Care Reflect, designing and bringing to life the event space and exhibition for Family by Family's first birthday party as well as crafting the materials and spaces for this SIX Summer School.



Seb Geers All-Rounder

Seb is the All-rounder on the Family by Family team, working across everything that happens, making systems to ensure it runs smoothly and can effectively grow and spread.

Before joining Family by Family, Seb has managed teams of volunteers for an organization that provided social and developmental programs to asylum seekers in immigration detention centers around Australia. While there he developed new programs from the ground up, an experience he has brought to Family by Family.

Although originally training in Public Relations, Seb has always been passionate about making the world a better place at a community level - he is involved with the Uraidla Sustainability fair, volunteered at the Natural Resource Centre and is active in his local club.



Melissa Heilmann

Financial Administrator

Melissa Heilmann is passionate about all things numbers. As Financial Administrator, Melissa uses her top notch financial expertise to provide financial management services to TACSI and our start up ventures.

Melissa's passion for building strong financial architecture is based on strong financial principles to facilitate growth and expansion. Her understanding of the crucial necessity of sound financial management ensures TACSI is able to grow sustinably into the future, and provides a basis for the ongoing achievement of goals and strategic directions.

Prior to working at TACSI, Melissa held accounting positions in government and private sectors, with a specific focus around process improvement and the implementation of best practice accounting methods.



Kieron Howland

Executive Officer

Kieron's mission as Executive Officer is to enable maximum efficiency of the organisation. His work history spans government and private sectors here and in the UK, comprising of project work, festival work, management and IT consultancy. This has given him a breadth in perspective ideal for a role where appreciating different perspectives is crucial.

While sitting outside the projects, his role is central to them all. Working closely alongside the CEO, the Deputy CEO, and the TACSI Board, he draws on his experience in education, disability employment, the arts and numerous other people-centred roles.

His enthusiasm and passion for community and social justice accompanied by his love of process and philosophy has brought this Adelaide born and bred, father of two, to join this TACSI team.



Ryan Hubbard Service Designer & Engineer

Ryan is a people-centred problem-solver working on TACSI's Radical Redesign team. His past work ranges from the product management team for a web startup in London to helping Ashoka pilot a program accelerating social innovation in US cities. Other projects include a stove for rural Guatemalan families, a product to reduce HIV transmission in Africa, and an SMS platform to connect patients to care providers. He studied systems engineering as an undergrad and was part of the founding graduate class at the Austin Centre for Design, studying interaction design and social entrepreneurship.

TACSI Staff



TACSI Staff

Alele Liddle Community Developer

Adele is a 'career hopping generalist' who's found her place in the community sector. A graduate in community arts, she worked for multinational Diageo embedding e-learning across their business before moving to Adelaide to work in HR and student recruitment at the University of Adelaide. She also ran the Box Factory community centre, organising volunteers and community



Karen Lewis Operations Manager

Karen has worked as a social worker and manager in a range of organisations, from small notfor-profits to large community organisations and the corporate sector. With a BA in Psychology and a Masters in Social Work, her professional interest has always been working directly with people and their communities - helping them to make a difference in their lives. Her management experience has realised her aptitude and passion in the development of systems and solutions to help make and support that difference.

Karen brings a wealth of knowledge in working with families, children and young people in the child protection and respite foster care system; working with the aged and people with disabilities; EAP counselling, crisis and critical incident management; program management, quality systems, project design and implementation.



Danielle Madsen Family Coach - Playford

Danielle has a background in Visual Arts, primarily photography. For 6 years, she has worked with different Non-Government Organisations developing and executing Creative Arts programs that attended to the trauma history of At Risk Youth under the Guardianship Of the Minister. Danielle is now excited to be working with whole families as a Family Coach to ensure that families stay strong and together.



Dan Mohr Financial Analyst & Venture Designer

Dan is passionate about social justice and numbers. He works with the Weavers and Care Reflect prototypes to formulate sustainable business models that scale their social impact.

He has a breadth of experience from change projects management (IBM, Deutsche Bank) to making the investment case for social and economic change (Opportunity International micro enterprises, Venturesome social investment fund). More recently, he's worked with the UK Department for Business managing investments in public-interest companies and with Social Ventures Australia, and volunteered to run a project that set up mobile services for 40,000 farmers in rural Ghana.



Sarah Schulman Radical Redesign Co-Lead

Chris and Sarah blend design, social science and business to prototype new kinds of practice and policy. They work together as InWithFor, an organization they set-up to partner in, with, and for centres of social innovation like TACSI to solve social problems and improve problem-solving.

Their approach has been developed over the last 10 years by working with politicians, civil servants, young people, old people, and the chronically ill to redesign public services.

Sarah wears the social policy thinker/doer hat. A graduate of Stanford University and a Rhodes Scholar, she's worked with national, state and local governments around the world to engage users in the design, delivery, and evaluation of health, education, child, youth and family interventions.



Christian-Paul Stenta **Engagement Lead**

Christian-Paul Stenta is charged with the task of getting the message of what TACSI does, why they do it and how they do it out there, across the world. Prior to this, he led the Bold Ideas Better Lives Challenge and developed our approach to Venture Support.

Christian brings an extensive background in community development, stakeholder engagement and not-for-profit management to the TACSI team. He's worked across a diverse range of domains including early childhood development, youth, Indigenous, education & employment, mental health, homelessness and volunteer management.

Prior to TACSI, Christian worked with Anglicare SA as Manager of the Magdalene Centre, managing and developing antipoverty, refugee, financial literacy, case management, community development and retail services. He was previously Service Coordination Manager of Communities for Families Playford North. Prior to Anglicare SA, Christian held a range of paid and voluntary positions with the St Vincent de Paul Society, including 3 years as a State Councillor.

TACSI Board



Lauren Simpson Kids Coach

Lauren has an extensive background in Early Childhood Education and has taught in a variety of educational settings. She is passionate about all kids receiving the same quality of education and care, no matter what their background may be.

Since coming on board with TACSI as the Kids Coach for Family by Family, Lauren has helped kids become an integral part of the program. Her work with kids centers around recognising, valuing and building on kid's natural strengths.

Valuing the importance of kids creating their own experiences, Lauren has embraced the potential of co-design to harness the capacity of children to shape the world from their perspective.



Sandhya Sharma Service Designer

Sandhya is a recent graduate in Visual Communication and International Studies from University of Technology Sydney who wants to apply her design skills for social good. Her graduating project used information design to promote awareness of traditional indigenous fire management techniques. She has a passion for food and is currently developing an app to share the foodie secrets of western Sydney whilst helping her mum develop Indian Made Easy a service that introduces people to Indian cooking at home.



Chris Vanstone Director of Co-Design

Chris leads design across projects and start-ups at The Australian Centre for Social Innovation.

A graduate of Central Saint Martins, Chris started his career as a product designer, designing biscuits, cameras and razors. He has spent the last 11 years working with interdisciplinary teams, and communities, to co-design scalable, people to people solutions to social problems.

In the UK, he worked for RED at Design Council, was a founding member of Participle and cofounder of InWithFor. In Australia, as co-lead of the Radical Redesign Team, he has built TACSI's co-design capability, and has worked with families to design Family by Family and with people in caring situations to prototype Weavers and Care Reflect.

His work has been exhibited at MoMA and Cooper-Hewitt in New York and at the Design Museum and V&A in London.



Nicholas Gruen Chair

Dr Nicholas Gruen is trained in History, Statistics, Law and Economics. He is CEO of Lateral Economics and Peach Financial and is a regular newspaper columnist, most recently for the Australian Financial Review. His work has featured in Best Australian Essays and Best Political Writing and he has published in international academic journals on a variety of topics as well as being a prolific contributor to Australia's thriving policy blog scene.

Dr Gruen is a board member of Sustainability Victoria, Chairman of Online Opinion and Kaggle, a start-up global portal for data competitions. He was a former ministerial advisor to Commonwealth Treasurer John Dawkins and Industry Minister John Button, director of the Business Council's New Directions program and was twice appointed to the Productivity Commission (then Industry Commission).

Dr Gruen was a member of the Cutler Review into Australian Innovation leading the Review's deliberations on information and innovation in government and tax incentives for R&D. In 2009 Dr Gruen chaired the Federal Government's Government 2.0 Taskforce exploring ways of improving government using 'Web 2.0' or social media. He participated in the 2010 Commonwealth MAC report on innovation in Government. He has also been Thinker in Residence for the Commonwealth Department of Education, Employment and Workplace Relations.

He is recognised as a strong public advocate for economic reform, innovation and open government all in the context of grasping the extraordinary opportunities which burgeon online.



Anne Edwards, AO Deputy Chair

Anne Edwards, Deputy Chair, TACSI board, is a sociologist who has spent her career in universities, most recently at Flinders University, where she was Vice-Chancellor from 2001 to 2007. Her academic interests include social inequality, social control, the modern state, social policy, ageing, women and gender issues and she has worked with governments and non-government organisations on a range of social policy issues. Among her current activities are membership of various South Australian boards and national bodies, including the Art Gallery of SA Board, COTA (SA) and the Academy of the Social Sciences in Australia, and she is currently Co-Chair of the Premier's Council for Women in SA.

TACSI Board



Tanya Hosch Director

Tanya Hosch, TACSI Director, is a consultant working on a range of Indigenous specific and broader social policy areas across Australia, and has a particular interest in the area of philanthropy and co-investment and community corporate partnerships as a model of progressing our social agenda. Her expertise is in Indigenous affairs, youth development and leadership development. In addition, Tanya serves as a Director on the Rio Tinto Aboriginal Foundation; is a Visiting Research Fellow with the University of Technology, Sydney; is a Director for the International Funders of Indigenous Peoples based in North America and the Aboriginal Advisory Committee to the Museum of Contemporary Art in Sydney. Tanya is also an advisor to Social Ventures Australia.



Robyn McLeod Director

Ms Robyn McLeod was South Australia's first Independent Commissioner for Water Security responsible for ensuring South Australia's long-term fresh water supplies meet the State's social, economic and environmental needs.

As Executive Director of Major Projects for the Victorian Government, and most recently as Director of KPMG's National Water Group, Robyn has gained considerable expertise in the development and delivery of sustainable water supply strategies and innovative infrastructure projects in the areas of water recycling, desalination, irrigation modernisation and conservation measures.

A former advisor to both the Tasmanian and Western Australian Governments on water reform, Robyn has a wealth of experience and knowledge in water issues throughout Australia and overseas and the challenges we face in a future of reduced water availability.



Martin Stewart-Weeks

Director

Martin Stewart-Weeks is the Director for IBSG's public sector practice in Asia-Pacific for CISCO. In his consulting work over the past 18 years, he has specialised in strategy, policy analysis, facilitation and market and social research. At Cisco, he works at the senior executive and political level to help shape Internet business solutions and online strategies at both an agency and whole-of-government level. Martin has been a key member of the global team developing a new e-government framework, the 'connected republic', for Cisco's public sector work. Martin also chairs the Australian Social Innovation Exchange (ASIX).



Rob DiMonte

Director

Rob Di Monte, TACSI Director, qualified as a Chartered Accountant in 1984 and has worked for small and large accounting practices over the past 30 years. In 1994 Rob became a partner of Deloitte Touche Tohmatsu. Rob's professional expertise has spanned many of the competency areas for a Chartered Accountant including - audit, tax, business services and since the late eighties, management consulting. His skills are in business strategy, performance measurement, customer and product profitability, shared services, and process re-engineering. Rob is currently the Managing Partner for Deloitte in Adelaide which is now the largest professional services firm in South Australia since the joining of mhm on 1 July 2010.

Rob is a Fellow of the Institute of Chartered Accountants, Member of the Institute of Company Directors, former Deputy Chairman of SA Great, former Chairman of VIVASA, AMCHAM Governor, CEDA Trustee and Former National President of the Institute of Chartered Accountants in Australia. Rob is a Director of the Chartered Accountants Benevolent Foundation Limited, Trustee of CEDA, Member of Council of Governors, SA, of the American Chamber of Commerce in Australia and Deputy Chair of the Deloitte Foundation.



Jan Owen, AM Director

Jan Owen, director, TACSI, is CEO of the Foundation for Young Australians and a pioneer of the youth sector in Australia. She is a highly regarded social entrepreneur, innovator and child and youth advocate. From 2002 – 2010, Jan was Executive Director of Social Ventures Australia, which aims to increase the impact of the Australian social sector. Prior to this Jan founded the CREATE Foundation and was its CEO for nine years. She is the only non US citizen to receive a fellowship for leadership and innovation to the Peter Drucker Foundation, USA and has been awarded membership of the Order of Australia for services to children and young people. She serves on the Boards of the School for Social Entrepreneurs; Inspire Foundation; NAB Schools First; Enterprise Melbourne; and the International Women's Development Agency (IWDA).

Notes



Co-Hosts

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